

## CYBER 5 PERFORMANCE 2025 ANALYSIS

#### **OUR REPORT**

The enclosed report highlights affiliate channel performance for AP clients during Cyber 5 (Nov 27<sup>th</sup> – Dec 1<sup>st</sup>), as well as economic trends and insights.

#### Key Highlights:

- Comprehensive Analysis: We have conducted a detailed analysis of AP client performance throughout the entire Cyber 5 period for both 2025 and 2024.
   This analysis accounts for the extended shopping duration characteristic of this year's Cyber 5 events
- Industry Insights: The report provides valuable industry insights on Cyber 5 trends, consumer behavior, and emerging patterns that can inform your strategic planning and execution within the affiliate channel





Industry Trends & Insights

(0) 2025 AP Client Performance

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## INDUSTRY TRENDS & INSIGHTS

#### CYBER 5 2025 – KEY TRENDS

Cyber 5 performance highlights 2025's core trends—mobile-first shopping, AI-driven personalization, social commerce, and value-focused, transparent buying—showing that affiliates who prioritized authenticity and mobile optimization captured the strongest results.

#### + KEY TRENDS

- Early Shopping: Consumers are starting their holiday shopping earlier due to budget and inventory
- Al-Powered Personalization: Helping consumers find deals and compare prices more effectively
- Mobile-First Shopping: Increasing due to convenience and personalization
- Social Commerce: Reviews, influencer content, and personalized experiences drives consumer research, discovery, and urgency, boosting holiday sales
- Buy Now, Pay Later (BNPL): Provides greater flexibility for consumers managing their holiday budgets



#### **CYBER 5 BY THE NUMBERS**

GLOBALLY,
ONLINE SALES INCREASED
7% Y/Y TO \$333.6 BILLION
DURING CYBER FIVE.

**+6.2%** Global Growth on Black Friday

**+9.3%** US Growth on Black Friday

**+4.6%** UK Growth on Black Friday + Cyber Monday

**+7%** Global Growth on Cyber Monday

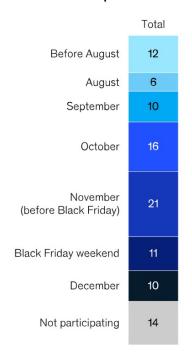
**+7.1%** US Growth on Cyber Monday

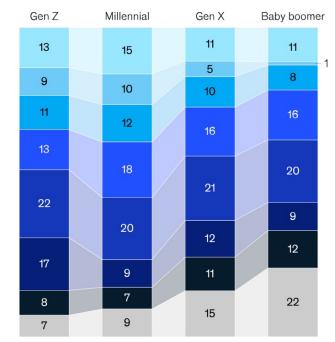
Source: Adobe & RetailTouchPoints



#### **EARLY SHOPPING**

#### When consumers plan to start holiday shopping, 1% of respondents





Source: McKinsey

Consumers are changing their holiday shopping habits with many starting their shopping earlier to stretch budgets, secure inventory, and take advantage of fall sales

#### According to a McKinsey survey:

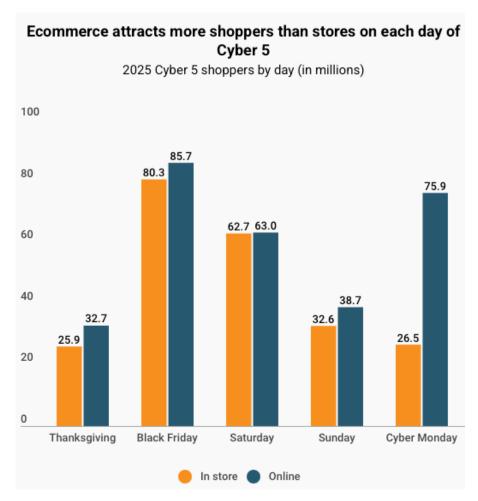
- 65% of consumers planned to start their holiday shopping before Black Friday
- 44% stated that they planning to start in October or before

#### **AP FINDINGS**

AP clients saw early shopping traction starting in October with revenue and clicks up year-over-year by 27% and 13% respectively.



#### **BLACK FRIDAY VS. CYBER MONDAY**



Source: NRF & DigitalCommerce 360

Black Friday surges ahead in shopper count and growth, even as Cyber Monday retains the top revenue spot

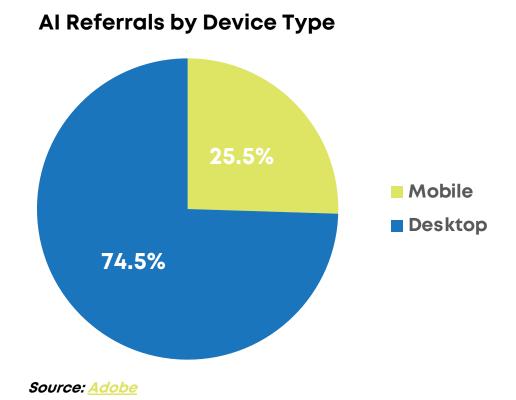
- # of Shoppers: 75.9 million U.S. consumers shopped online on Cyber Monday, while 85.7 million consumers shopped online on Black Friday
- Revenue Volume: According to <u>Adobe</u>
   Cyber Monday still ranked as the highest day for online revenue (\$14.2B), while Black Friday saw \$11.8B
- Revenue Growth: Cyber Monday revenue was up 7.1% year-over-year, while Black Friday was up 9.3%

#### **AP FINDINGS**

This year, AP clients saw Black Friday deliver stronger performance, outperforming Cyber Monday by 14% (up 4 points from 2024).



#### AI-POWERED PERFORMANCE



Shoppers are increasingly using AI to find the best value, shifting the dynamics of how retailers attract and retain customers

- During Cyber Week, Al and agents influenced 20% of all orders worldwide, accounting for \$67B in global sales, according to Salesforce
- Al-generated traffic to retail sites increased by 805% Y/Y
- 25% of AI referrals came from mobile devices
- Shoppers using Al were 38% more likely to convert

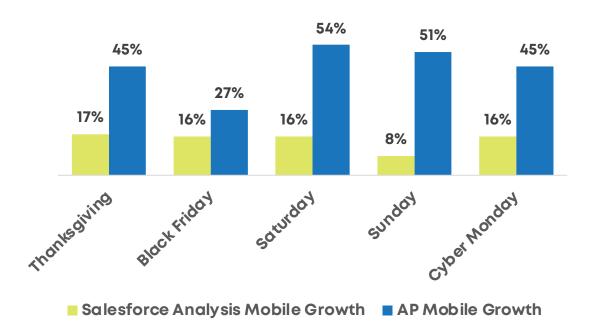
#### **INDUSTRY PERSPECTIVE**

"Consumers are using new tools to get to what they need faster," said Suzy Davidkhanian, an analyst at eMarketer.
"Gift giving can be stressful, and LLMs (large language models) make the discovery process feel quicker and more guided."



#### **MOBILE PERFORMANCE**

### Mobile Traffic Growth Y/Y Industry vs AP Clients



Source: Salesforce

More shopping on smaller screens is fueling impulse purchases and lifting overall holiday-season growth

- Mobile Dominance on Cyber Monday: 57.5% of online sales (\$8.2B) were via mobile (up 8% year-over-year)
- Rising Mobile Trend: Mobile share of revenue grew from 41.4% in 2020 to 61.6% on Thanksgiving 2025

#### **AP FINDINGS**

AP clients saw the largest increase in mobile traffic from CPA/Sub-Affiliates and Loyalty Partners.



#### **SOCIAL COMMERCE**



**3X** 

AP Client Y/Y Growth in Influencer Revenue

AP Client Y/Y Growth in Influencer Share of Total Revenue

**AP Top Performers** 







While paid search and email continue to drive reliable traffic and sales, product discovery is moving toward social media, signaling a behavioral shift

- Social Media Growth: Social media's overall share of online revenue on Black Friday increased to 3.4% with 54.5% Y/Y growth, up from 2.2% share and flat growth in 2024
- Affiliates & Influencers: The share of revenue from affiliates and influencers rose to 21.9% with an 11.7% Y/Y growth, up from 19.6% share and 5.4% growth in 2024

Source: Adobe



#### **BUY NOW, PAY LATER RECAP**





AP Client Y/Y Growth in BNPL Partner Revenue

AP Client Y/Y Growth in BNPL Partner AOV

**AP Top Performers** 



In the face of economic challenges and rising inflation, the convenience of BNPL has enabled consumers to better manage their budgets

#### According to Adobe:

- BNPL had record performance on Cyber Monday driving \$1.03B in online sales (up 4.2% Y/Y)
- 79.4% of BNPL transactions occurred on mobile (vs. desktop)
- Popular categories: electronics, apparel, toys, and furniture

Source: Adobe





## 2025 AP CLIENT PERFORMANCE

#### **2025 AP PERFORMANCE & INSIGHTS**

This year, AP clients saw Black Friday outperform Cyber Monday for both revenue volume and year-over-year revenue growth

Consumers demonstrated more intentional shopping behaviors, seeing a dip in Y/Y traffic, but higher conversion rates

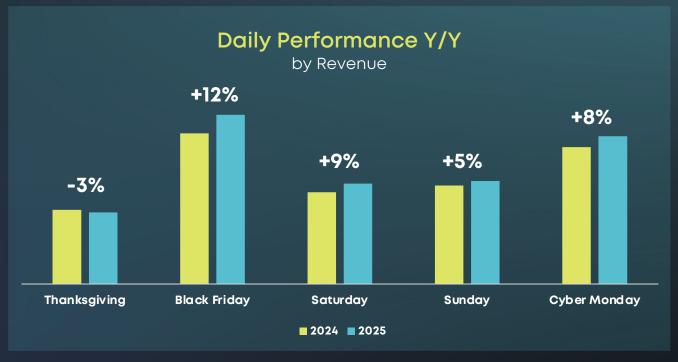


Value-conscious consumers are driving higher conversion rates by shopping intentionally and earlier in the week, leading to Black Friday outperforming Cyber Monday.





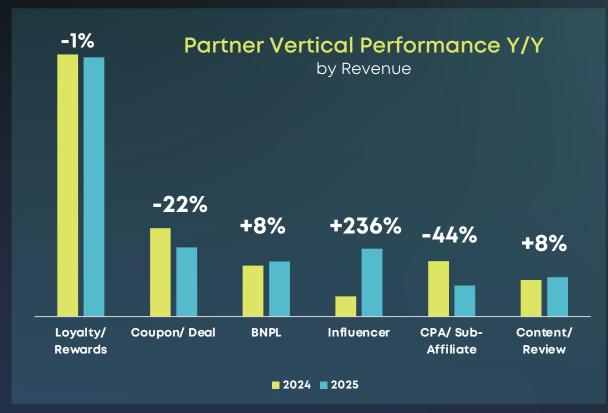








#### AP PERFORMANCE & INSIGHTS BY PARTNER VERTICAL



Week of Cyber Five : Thursday - Monday

- Loyalty/Rewards Partners Performance: Loyalty/Rewards partners contributed 42% of Cyber 5 revenue—a 4-point drop in share from 2024, but just a 1% Y/Y dip
- Influencer Partner Growth: The influencer vertical experienced the largest growth, with a year-over-year increase of 236%. Their contribution rose by 7 percentage points compared to last year, highlighting their increasing importance in driving revenue

#### **+** KEY TAKEAWAY

Loyalty/Rewards partners remain key revenue contributors during Cyber 5, but the Influencer vertical is experiencing notable growth, highlighting their rising importance in driving consumer engagement and revenue.



#### AP PERFORMANCE & INSIGHTS BY RETAILER VERTICAL

|                             | Revenue     | Clicks       | Orders       |
|-----------------------------|-------------|--------------|--------------|
| Multi-Category<br>Retailers | +18%        | +48%         | <b>+</b> 12% |
| Home & Garden               | -6%         | +3%          | -1%          |
| Apparel &<br>Accessories    | <b>+5%</b>  | <b>+27</b> % | <b>+</b> +6% |
| Beauty                      | <b>-13%</b> | <b>-1</b> %  | +23%         |
| Food & Beverage             | <b>+23%</b> | -83%         | -19%         |

- AP's Multi-Category/Department and Apparel & Accessories retailers came out on top in 2025, fueled by strong promotions and shoppers seeking practical or giftable items
- Discretionary categories like Beauty and higherpriced segments like Home & Garden experienced varied results, as shoppers continued to be budget-conscious

#### + KEY TAKEAWAY

With some categories seeing stronger Y/Y growth in # of orders, but softer performance in clicks and revenue, shoppers are focusing on promotions, practicality, and small-ticket gifting.

#### **CYBER WEEK TAKEAWAYS**

## KEY LEARNINGS FROM 2025



### EARLY SHOPPING ENGAGEMENT

Launch campaigns in October with early bird offers and promotions to attract value-conscious shoppers

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#### **AI-ENHANCEMENTS**

Incorporate Al tools to personalize recommendations, optimize ad placements, and enhance the shopping experience. Highlight Al's role in finding the best deals to attract tech-savvy consumers

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#### MOBILE AND SOCIAL GROWTH

Ensure campaigns are mobileoptimized and collaborate with social media influencers. Create engaging content for social media to increase reach and conversions





# WHAT'S NEXT

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